



# Employers:

What can we do for you?



## About Us

The portfolio also includes arranging e-learning Funded & Non-Funded training construction health and safety courses which includes NVQ. In addition CITB SSP Courses of which the SSSMTS course is our most popular.

- With an expanded offering to include e-learning courses within the construction sector.
- Investing in digital construction and con-tech which includes adopting technologies such as AI and VR as part of the plans for growth.

Through all these avenues we can provide you with a Section 106 solution by supplying a ready-made local workforce.

**Construction Helpline is an innovative nationwide training provider, which offers its products and services to the construction industry. With over 13 years of experience in the sector, the company is an expert in training construction workers and supporting employers with their workforce recruitment and their training.**

**We have been awarded several contracts, offering funded Skills Bootcamps for both the unemployed and self-employed in key regions across the UK.**

Visit our website for more



# Employer Hub

Discover our Employer Hub at Construction Helpline, your dedicated resource for optimising workforce development in the construction sector. Designed for business owners and employers in mind, the Employer Hub offers seamless enrolment in our online construction courses, ensuring your team receives essential skills training. Benefit from free funded programs such as CITB grants and government-backed schemes and more to upskill your workforce while meeting industry standards.

[Visit Our Employer Hub](#)



[Visit Our Employer Blog Page](#)

Beyond training, the Employer Hub provides access to valuable resources including informative blogs and updates, equipping you with the latest insights to navigate the dynamic construction environment effectively. Empower your business with knowledge and expertise through our Employer Hub today.



# Our Workforce Delivery Record

over **250,000** have trained with us



**57,000** people placed into employment in the last 3 years

## Your employee development programme

[Visit Our Employer Hub](#)



### Level 1

Be work ready and get on-site with one of our basic CSCS cards



### Level 2

Progress to an experienced skilled worker



Reach supervisory status with **Level 3**



Aim for management with our **Level 4-7** courses



# FILLING THE GAP : Construction labour market

From this chart, we can see that addressing the pressing need for skilled workers in the construction industry is paramount.

As **Construction Helpline** has aimed to recruit, train, and reskill workers, it's evident that the looming shortage highlighted by **CITB** demands immediate action.

By **2026, the industry needs nearly 2.78 million workers**, yet projections indicate a **shortfall of 266,000**, equating to a **deficit of 50,000 workers annually**. The scarcity is particularly acute in carpentry, joinery, and construction management, with shortages also observed in electrical and civil engineering.

Moreover, **the departure of 45,000 overseas workers** and the career shifts spurred by pandemic-related lockdowns underscore the urgency of strategic workforce development initiatives. It's clear that sustained efforts are crucial to meet the industry's evolving demands and ensure its resilience in the face of challenges.

[Visit Our Employer Hub](#)



## THE AIM FROM CSN IS TO RECRUIT NEW STAFF AND FILL VACANCIES IN RESPONSE TO THE SKILLS GAP. THEY HOPE TO DO THIS THROUGH A NUMBER OF AVENUES:

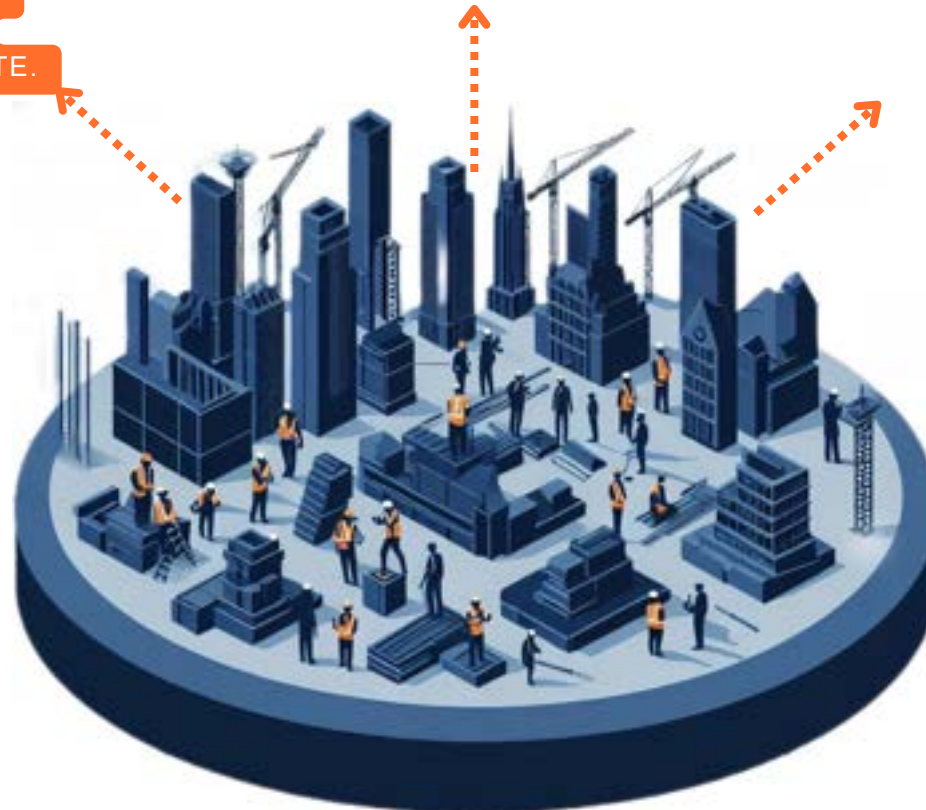
▶ **ENGAGE SKILLED WORKERS WHO ARE WORKING ELSEWHERE WITHIN THE INDUSTRY**

▶ **ATTRACTING SKILLED WORKERS WHO HAVE LEFT THE INDUSTRY**

FROM 2023 TO 2027, THE EAST OF ENGLAND, GREATER LONDON, EAST MIDLANDS, SOUTHEAST, AND YORKSHIRE & THE HUMBER ARE FORECASTED TO EXCEED THE UK'S 1.5% ANNUAL GROWTH RATE.

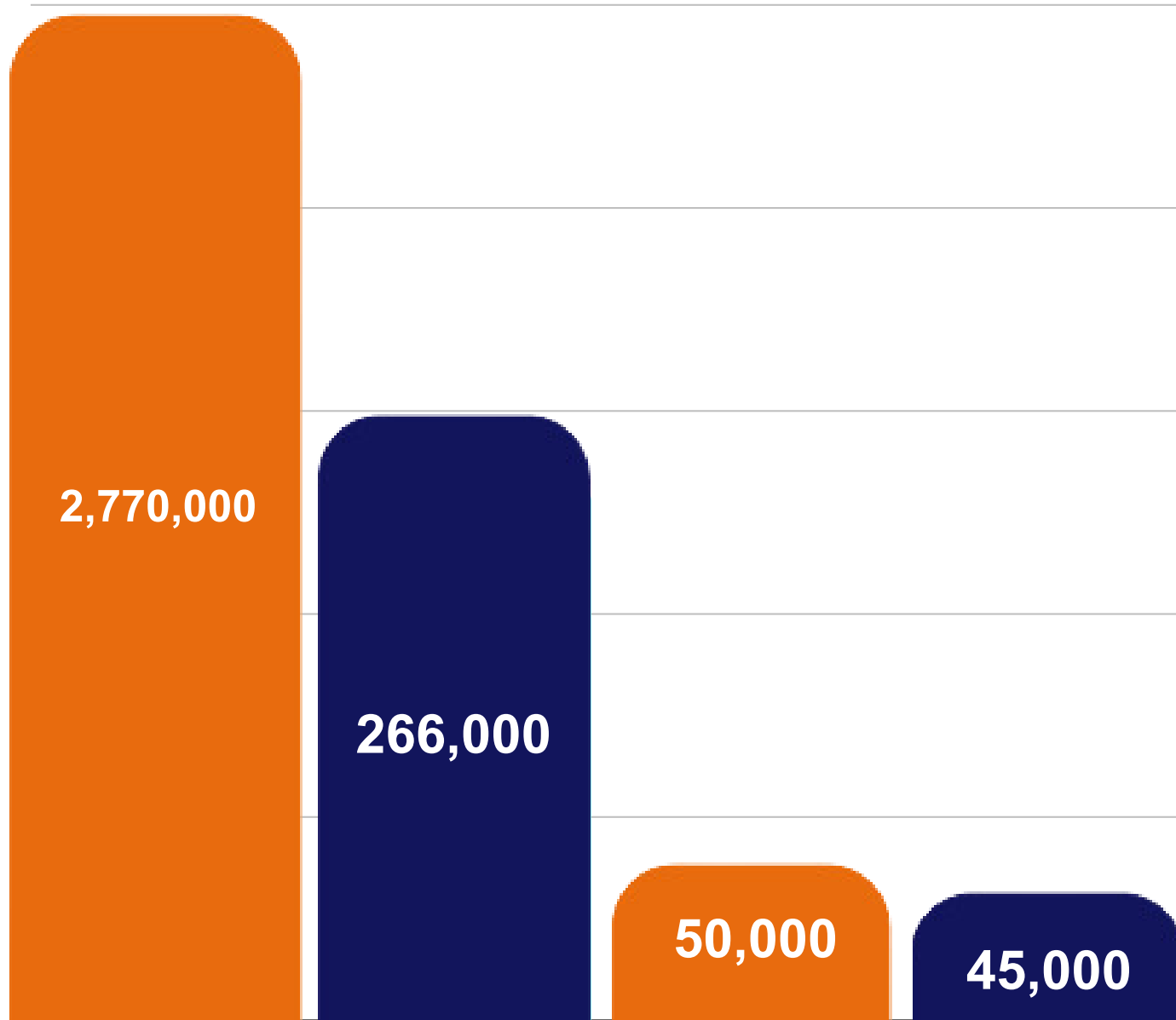
LONDON REQUIRES 22,800 MORE CONSTRUCTION WORKERS BY 2027

THE UK SAW MORE LEVEL 2+ CONSTRUCTION QUALIFICATION CERTIFICATES IN 2022 THAN IN 2020 BUT REMAINED BELOW 2019 AND 2021 LEVELS.



[Visit Our Employer Hub](#)





# ABOUT US - OUR NATIONWIDE REACH



At Construction Helpline, our network of over 50 partner centres provides top-notch facilities and workstations, including dedicated computer rooms for enhanced learning experiences. Our on-centre courses feature expert tutors and tutor support for classroom-based learning, ensuring personalised guidance every step of the way. Help and guidance is continuously accessible at our centres, it's all at your finger tips!

Additionally, we offer ESOL courses tailored to provide language support and assistance for learners with learning difficulties, ensuring inclusivity and accessibility for all. Discover a supportive and enriching environment at our partner centres, where learning thrives and individuals excel in the construction industry.



[Visit Our Employer Hub](#)





Our Health & Safety courses are designed for broaden your knowledge and awareness of safety on-site.

[Find out more](#)

**What can we offer you?**

[Visit Our Employer Hub](#)

We provide a wide range of Level 2-7 NVQ courses with the aim to up-skill workers in their career.

[Find out more](#)



We provide free Government backed training in a range of construction trades, where workers can gain an NVQ qualification and CSCS card once they complete the Funded training.

[Find out more](#)

We provide CITB SSP courses, including SSSTS and SMSTS, to teach workers how to work safely on-site and prepare them for the industry, specifically for those seeking qualifications in construction supervision and construction project management.

[Find out more](#)

**What we offer**



# CITB SSP course delivery



Construction Helpline is an Accredited Training Organisation (ATO) from the Construction Industry Training Board, allowing us to deliver CITB courses across the UK. With this CITB accreditation and ATO status, we are able to deliver a range of Site Safety Plus CITB courses, including [SSSTS](#) and [SMSTS](#) courses, allowing construction professionals to upskill within the Industry.

With over 11 courses available, and plans to onboard more, we are able to deliver individual and group bookings for our CITB courses, to help workers in your organisation.

[Check out our CITB courses](#)



# CITB SSP courses available



Health Safety Awareness (HSA) ▾

Site Management Safety Training Scheme (SMSTS) ▾

Site Management Safety Training Scheme Refresher (SMSTS-R) ▾

Site Supervision Safety Training Scheme (SSSTS) ▾

Site Supervision Safety Training Scheme Refresher (SSSTS-R) ▾

Site Environmental Awareness Training Scheme (SEATS) ▾

Director's Role for Health and Safety (DRHS) ▾

Temporary Works Co-ordinator Training Course (TWCTC) ▾

Temporary Works Co-ordinator Training Course Refresher (TWCTC-R) ▾

Temporary Works Supervisor Training Course (TWSTC) ▾

Tunnelling Safety Training Scheme (TSTS) ▾

[Check out our CITB courses](#)



# Funded Training overview

Construction Helpline provides high-quality, government-funded training in trades such as **Carpentry, Occupational Work Supervision, and Construction Site Management**. These free courses cater to both individuals working within construction as well as those looking to become self-employed individuals.

In partnership with the Government's Lifetime Skills Guarantee initiative, offering sector-specific skills and employment opportunities.

Our Skills Bootcamps, designed and delivered by Construction Helpline, produce skilled workers with practical and theoretical expertise, meeting the needs of construction employers.

[Visit Our Employer Hub](#)



# Our Funded Training

**If you are a construction Employer who:**

**- Is based in one of our funded training areas and have team vacancies...**

**Then we can provide an interview at the end of the training, alongside a work trial lasting no less than 12 weeks.**

**You can get involved with our Funded Training in your region today!**



# Business & Charity Partnerships

Our CEO, Umer Mansoor regularly hosts and attends events. We welcome you as guests from an array of industry backgrounds to collaborate and discuss topics and issues within construction, such as diversity and inclusion. Our events have been attended by Amos Simba from BPIC, Victoria Hills from Royal Town Planning Institute, Rebecca Lovelace from Building People and Christina Demetriou from Recycled Material Supplies.

CHL also supported the brilliant fundraising initiative by the charity, London Youth Rowing. Our challenge was endorsed by British rower Andy Triggs Hodge, OBE, triple Olympic Gold Medallist and quadruple World Champion. The CHL team covered 'Race The River Thames' covering 346 km. We raised money for LRC and a charity of our choice, MIND.





Interested in how we can help you?  
Get in touch today.

## Head Office

Unit 1, Batsworth Road,  
Mitcham, London, CR4 3BX



[employers@constructionhelpline.com](mailto:employers@constructionhelpline.com)



[constructionhelpline.com](http://constructionhelpline.com)

